

## Financial Information



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Call: 0845 045 3737 for further information

Website: [www.inhealthgroup.com](http://www.inhealthgroup.com) Email: [info@inhealthgroup.com](mailto:info@inhealthgroup.com)

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### About InHealth Group

InHealth Group is a leading provider of healthcare services operating in the UK and Ireland, working with both the NHS and independent healthcare providers. The company vision is founded upon a desire to improve healthcare provision through the delivery of innovative, efficient, appropriate and cutting edge services.

## Financial Information

This leaflet explains how to pay for private appointments.

### Upon your arrival at the Unit

When you are referred to a consultant by your GP, you will be asked to complete a Registration Form.

This form will ask you for your insurance company and registration number, or for your details if you are going to pay for yourself.

(Please ask a member of staff if you are unsure about how to complete this form.)

### Insured Patients

If you are an insured patient, it is necessary that you advise your insurance company before you visit and tell them that you are attending the Unit for diagnostic tests. Please confirm with your insurance company if there is an excess to pay. They will tell you whether your policy will cover the treatment and discuss the excess, if any.

**Unit Accounts:** So that we can settle your account directly with your insurance company, we will need the following information on arrival at the Unit:

- Name of insurance company
- Registration number
- The scale or level of your insurance
- Claim number or pre-authorisation code
- Name, address and contact number of your GP

Units operate a direct link with BUPA, BUPA International, PPP, Standard Life, Norwich Union and Royal and Sun Alliance. Accounts to these insurers can be electronically transmitted.

**BUPA Patients:** Please ring Direct Line 0845 609 0111 for an authorisation number. You will not need a claim form unless you are part of a corporate policy.

**PPP Patients:** You will always need to complete a claim form for each episode.



### Self Pay Patients

**Accounts:** You will be asked to pay your account at the time of the appointment. We will accept the following credit cards: Mastercard, Switch or Visa. Payments by cheque can also be accepted, but please check with the unit as to whom it should be made payable to.