

## East Suffolk Gastroenterology Service Partnership

InHealth, in partnership with NHS Ipswich & East Suffolk CCG and East Suffolk & North Essex NHS Foundation Trust, was commissioned to deliver community based endoscopy and gastroenterology services. The partnership is focused on tackling the growing demand for gastroenterology services. It is a new and improved model of care which will empower patients to better self-manage their own condition and avoid medical intervention – as well as delivering a single point of access to ensure speedier and most appropriate gastroenterology treatment and care when needed, more of which will be delivered in the local community reducing the need for referrals into secondary care. The design and implementation of the partnership follows extensive collaboration between local health professionals, services users and Ipswich Hospital's Gastroenterology Patient Support Group.



Single point of access



Collaborative working with acute and commissioning partners



Reduced referrals to secondary care



Average waiting times 3-4 weeks

